Quickstart USB.IO

This document informs about the driver installation and the basic operation of the DirectOut USB.IO. For more detailed information please consult the user manual available at https://www.directout.eu/product/usb-io/

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Installation macOS - Driver

This chapter informs about the installation of the USB driver for the USB.IO on macOS.

There are two methods to install the driver:
- Driver Extension (DEXT) aka Driver Kit (DK)
- Kernel Extension (KEXT)

The use of Driver Extensions is recommended by Apple since macOS 10.15 and higher. The installation of Kernel Extensions requires additional steps on M processors during installation due to the strict system security policy of macOS. By design kernel extensions may be more performant.

It's beyond the scope of this document to list the differences between Driver Kit and Kernel Extension.

Both methods are supposed to offer best user experience. However it might happen depending on the circumstances that one is superior to the other.

For more information please refer to:

https://rme-audio.de/driverkit-vs-kernel-extension.html

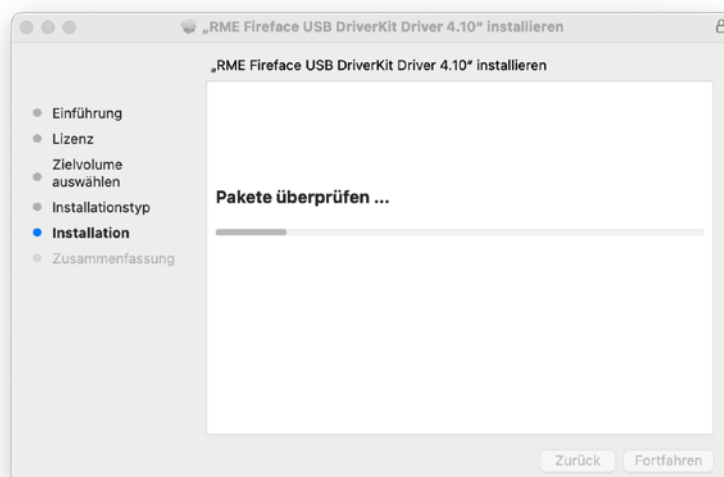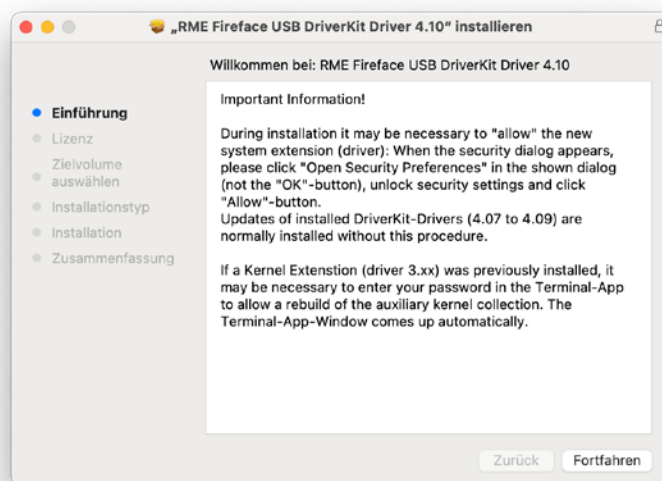## Installation macOS - Driver Kit

This chapter informs about the installation of the USB driver (Driver Kit) for the USB.IO on macOS.

System Requirements

- macOS 11 or higher, Apple Silicon (M processor), Intel
- USB 3.0 or 2.0 port
- USB-C cable
- Administrative privileges

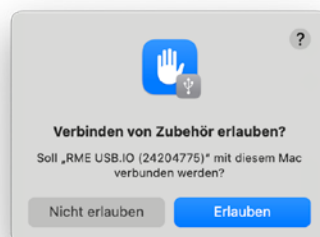The Driver Kit installs the driver extension (DEXT) to the operating system.

1. Download the driver from https://rme-audio.de/downloads.html
   Select product 'USB.IO', specify the operating system, select 'Driver',
   select file 'driver_usbdk_mac_<xx>.zip'

2. Connect the USB.IO with your computer

3. Launch the installer package

4. After the installation of the Driver Kit package you will be prompted by the system that the new extension has been blocked. Open the System Settings 'Privacy and Security'.

5. Click 'Allow' (E) or 'Erlauben' (D) both times

6. The driver dialog will open.

Installation macOS - Kernel Extension

This document informs about the installation of the USB driver (Kernel Extension) for the USB.IO on macOS.

System Requirements

- macOS 11 or higher, Apple Silicon (M processor), Intel
- USB 3.0 or 2.0 port
- USB-C cable
- Administrative privileges

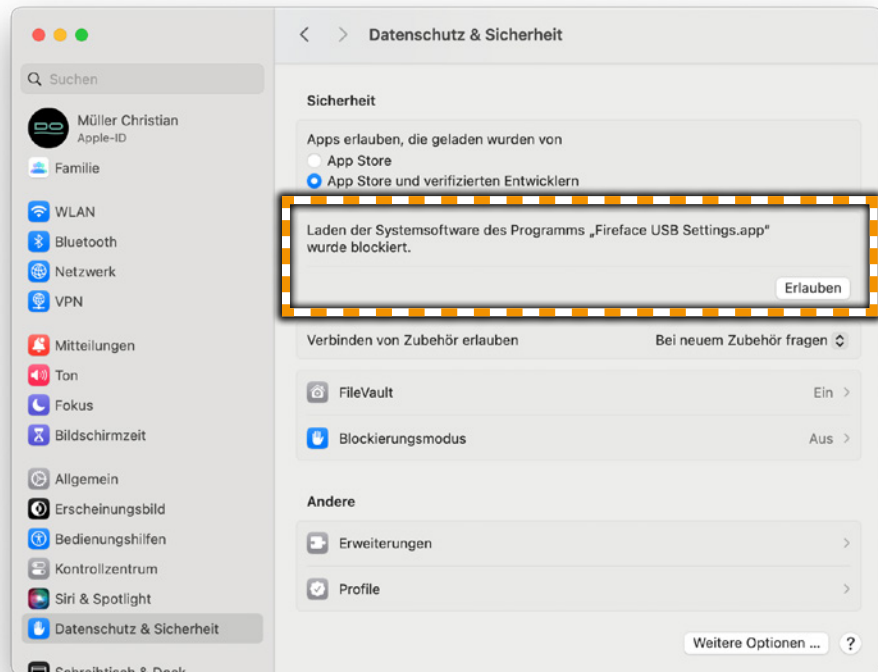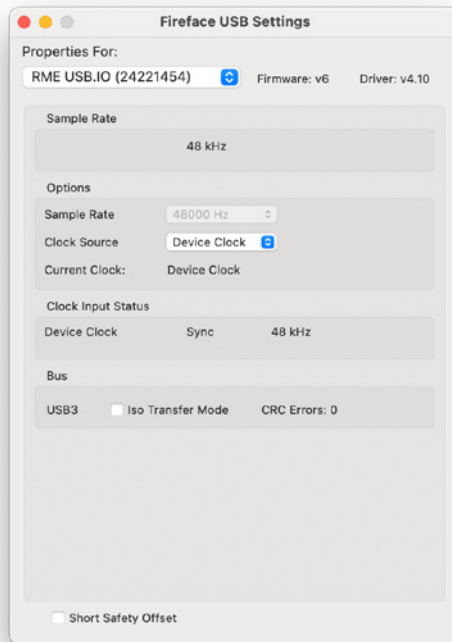The driver is installed as kernel extension (KEXT) to the operating system.

1. Change System Security Settings using Startup Security Utility

- Boot the M1 or up computer in Recovery mode (turn it on with the power button pressed until the screen shows the startup options are loaded)
- Select Options, then your language
- In the top menu go to Utilities-> Startup Security Utility. Select the system where the RME drivers will be installed
- Continue with-> Security Policy
- Select Reduced Security-> Allow user management of kernel extensions from identified developers
- Reboot you computer

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NOTE

To install the kernel extension on a Mac with Intel processor step 1 is not required.

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2. Download the driver from https://rme-audio.de/downloads.html
Select product 'USB.IO', specify the operating system, select 'Driver',
select file 'driver_usb_mac_<xx>.zip'

3. Connect the USB.IO with your computer

4. Launch the installer package

5. Before the reboot for finishing the driver installation:
Open 'System Preferences, Security & Privacy', tab General.
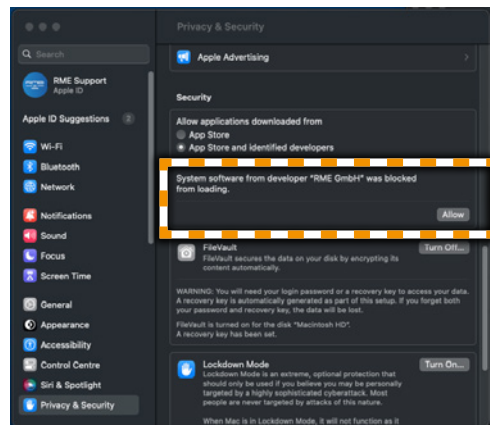
macOS Ventura (13)

Click the lock symbol to unlock, then confirm using the RME GmbH kernel
extension.
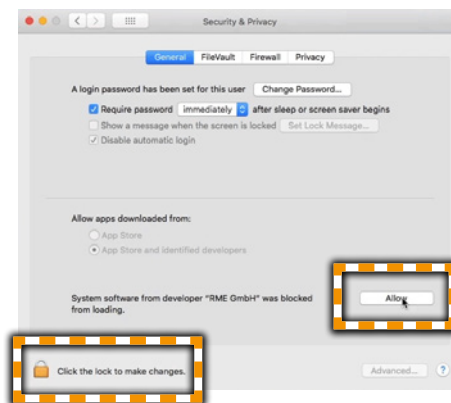
macOS Big Sur (11) & Monterey (12)

6. Reboot the computer to complete the installation.

For more information please refer to:
https://rme-audio.de/rme-macos.html

Installation Windows - Driver

This document informs about the installation of the USB driver for the DirectOut USB.IO on Windows.

System Requirements
- Windows 10 or higher
- USB 3.0 or 2.0 port
- USB-C cable
- Administrative privileges

The RME MADIface Driver Installer Wizard installs the USB driver to the operating system.

1. Download the driver from https://rme-audio.de/downloads.html
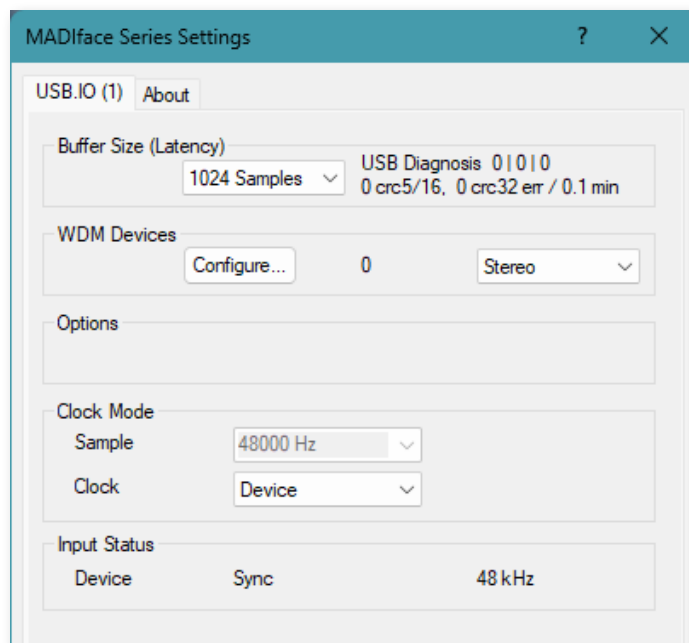   Select product 'USB.IO', specify the operating system, select 'Driver', select file 'driver_madiface_win_<xx>.zip'.

2. Connect the USB.IO with your computer

3. Launch the installer package and follow the instructions

4. After the installation of the RME Driver Installer you need to restart the computer.
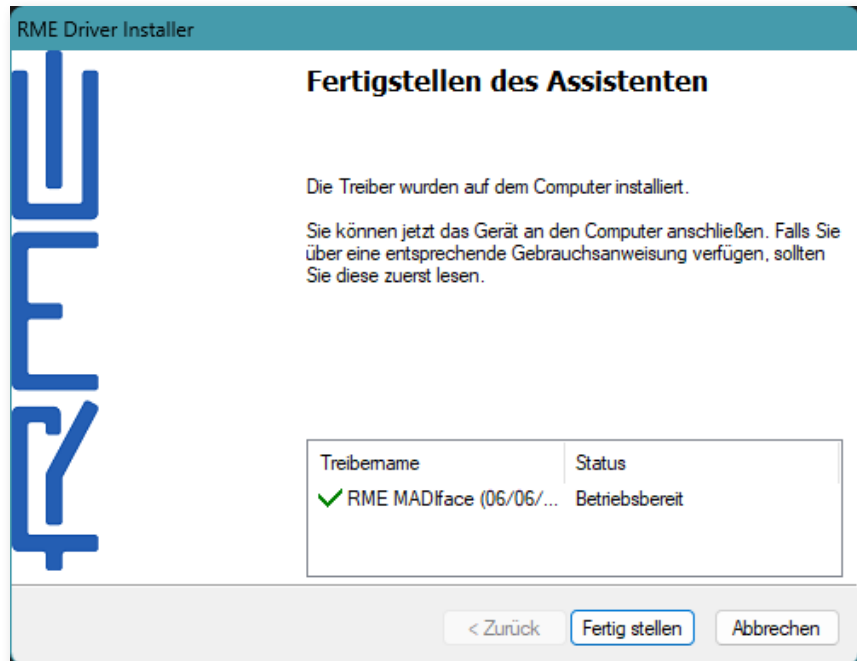
5. Driver dialog

Class compliant / LED codes

Operating the USB.IO in class compliant mode (CC Mode) does not require an installed RME driver.

There are good reasons to use the RME driver:
- TotalMix software is installed with the driver and can not be used in CC Mode.
- RME driver is highly tuned to the hardware and offers better performance than the class compliant version of the operating systems.
- On Windows many DAWs require ASIO driver, which is not available for the CC driver.

When to use CC Mode?

Class compliant mode is interesting for systems where the use of the RME driver is not possible - e.g. on Linux or mobile devices (tablets).

How to use CC Mode?

CC mode is activated on the hardware:
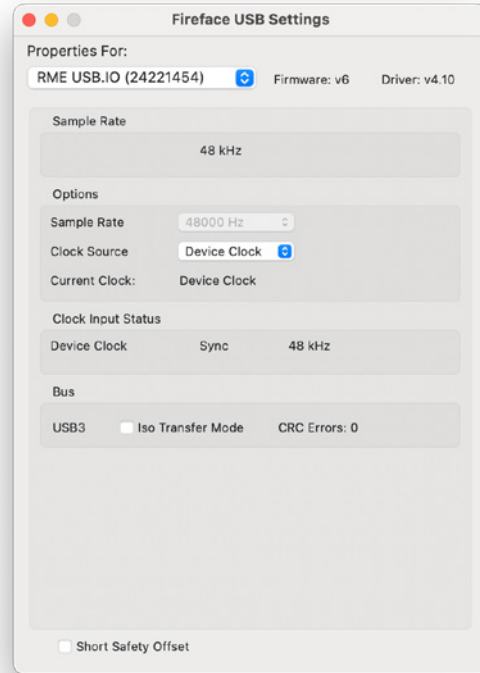Press the blue push button on the USB.IO to toggle the modes.

CC MODE Push Button	**Push button** Press to toggle operating mode. Restart of the module or dis- / reconnect of the USB connection is required after change.
CC MODE LED	**LED orange - indicates operation mode** ⚪ (OFF)　　　= CC mode OFF 🟠 (ON, orange) = CC mode ON
USB Socket	**USB-C socket for audio transmission** Connect with USB 3.0 or 2.0 port
USB 2/3 LED	**LED RGB - indicates USB connection** 🔵 (ON, blue)　= USB 3.0 (128 channels) 🟡 (ON, yellow) = USB 2.0 (64 channels) 🔴 (ON, red)　= no USB connection

Clocking

Driver Mode

The module can be clocked by the host device or internally via the driver settings.

Sample Rate	**Display of currently active sample rate.**
Options Sample Rate	**Sets the current sample rate.** Values: 44.1 / 48 / 88.2 / 96 / 176.4 / 192 kHz Active, when clock source is set to USB Interface.
Options Clock Source	**Sets the clock source.** Device clock = host device (PRODIGY, MAVEN) USB Interface = internal clock of USB.IO
Options Current Clock	**Display of currently used clock source.** Values: Device Clock / USB Interface
Clock Input Status Device Clock	**Display of current clock state and sample rate.** no lock = no signal at USB.IO lock = signal present at USB.IO, but not in sync with host device sync = signal present and in sync with host device

NOTE

The driver setting is not available when the module is running in class compliant mode. See "Class Compliant Mode" on page 12.

Class Compliant Mode

The clock source of the module is selected automatically based on the settings of the host device.

Host device clock source set to:	Clock source USB.IO
USB.IO (NET)	internal clock, sample rate is set via the class compliant USB audio driver
any other clock source	USB.IO is clocked by host device*

* the sample rates of host device and connected USB device must match.

NOTE

For more detailed information please refer to the user manual available at
https://www.directout.eu/product/usb-io/

NOTE

Windows operating system - current restrictions:
USB 2 Class Compliant mode not fully compatible to Windows 11
USB 3 Class Compliant mode not supported by Windows at all

Firmware Update

The firmware of the module is updated via the Flash Update Tool from RME.
It is recommended to operate the module with the latest firmware version.

1. Download the Flash Update Tool from https://rme-audio.de/downloads.html
   Select product 'USB.IO', specify the operating system, select 'Flash Update',
   select file 'fut_madiface_win.zip' (Windows) or 'fut_madiface_mac.zip'
   (macOS).

2. Start the 'RME USB.IO Flash Tool'
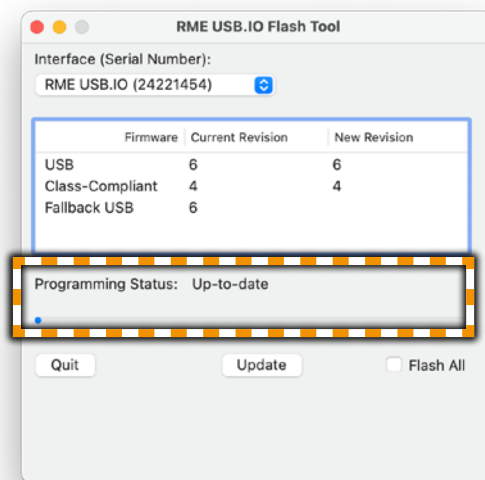
The programming status is displayed:
'Update' if the status is 'Not updated'.
'Quit' if the status is 'Up-to-date'

NOTE

To update the USB.IO, an installed driver must be present on the operating system.